

## Swim Lesson Policies and Information:

### Who May Register

Swim classes are open to all. Membership in the Preserve is not required; **however priority registration is reserved for Preserve Members.** Preserve members pay a reduced registration fee.

### Registration Process

Register at The Preserve Center, by mail registration, or go online to [www.preserveassociation.com](http://www.preserveassociation.com). We do accept credit cards in the office and online. No registration is complete until the fee is paid. Classes will be cancelled for insufficient enrollment. You will be contacted if your class is cancelled.

### Registration Deadline

Register at least five days before the course begins. Classes that do not have the minimum number of participants four days before the start of the session may be cancelled or combined.

### Waiting Lists

If the class you desire is full, you may place your name on a waiting list. Additional classes may be added.

### Placement

If your child is placed in the wrong level, we will make every attempt to place him/her in the correct level. *If this is your child's first time taking swimming lessons, or if this is the first time your child is in our program, please speak with the Office or Pool Manager to determine the level.*

### Preschool Children

Preschool program begins at age three. Children that wear diapers must wear a cloth diaper with plastic pants or specialty swim diapers to enter the pool. Specialty swim diapers can be purchased at the pool or brought in from home. Regular disposable diapers of any type are not allowed in the pools.

### Cancellation/Refund Policy

All fees will be returned if the class is cancelled or filled. **If you cancel a registration or change class session, a \$10 processing fee will be charged. No refunds after registration deadline or start of class.**

### Cancellation of lessons during the session

The air temperature must be at least 65 degrees for swim lessons to be held for the day. If there is inclement weather the day of lessons, a decision will be made one half hour prior to the start of class. Call 952-941-8400 or check the website [www.preserveassociation.com](http://www.preserveassociation.com) to determine if lessons will be held for the day. If lessons are cancelled due to weather, a make-up will usually be held the last Friday of the two week session. Make-up classes will not be available for students who miss a class. Fees cannot be pro-rated or refunded.

### Pool Usage after each lesson ends

After swim lessons are complete each day all participants and family members must leave the pool area. The pool will open at 12 noon and Preserve members can reenter with their pool passes. Non-member swim lesson participants and their family can pay a guest fee to use the pool during their two week swim lesson session. Entrance guest fees are \$5 per adult and \$3 per child under 18 years per day.